



# CASE STUDY

FACILITIES MANAGEMENT

# CLIENT

## Specialised Sterile Environments (SSE)



Specialised Sterile Environments (SSE) provides cleaning solutions for the Medical Device, Pharmaceutical, Electronic and Software Industries. The company works with Multinational and Indigenous companies throughout Ireland providing an unparalleled specialist cleaning service.

SSE understand the importance of compliance within Regulated Bodies such as the ISO, HPRA and FDA, and as a result, it carries out routine audits in partnership with clients to ensure the continued maintenance of high standards within its facility.

SSE manage all integrated service facility requirements, including basic contract cleaning to general maintenance, auditing, landscaping, pest control and consumable supplies.

SSE provide the following services across a variety of industries

- Specialised Cleanroom Services
- Contract Cleaning
- Facilities Services
- Facilities Auditing



# FM CLIENT : SSE ENGAGEMENT MODEL

SSE appoint Western Hygiene to undertake site surveys across new and existing locations; detail is centered round hygiene equipment and stock requirements for the location.

## SOLUTION CO-CREATION

Adopting the Lean project management principle of Kanban; Western Hygiene visit SSE site(s) monthly to assess stock usage , maintenance issues and replenish product as required. This alleviates the need for SSE to manage this task; therein, driving economies for the client in terms of staff time, over stocking, under stocking , ordering and deliveries.

## REMOTE MONITORING

## SSE/WH- SITE SURVEYS

After the survey has taken place , Western Hygiene submit a detailed proposal to SSE outlining multiple delivery solutions , from which they can choose, augment and tailor to their needs.

## KANBAN DELIVERY

SSE have full visibility at all times, via Western Hygiene's online platform.



Example:  **SSE**  
SPECIALISED STERILE ENVIRONMENTS

# WH Products/Solutions supplied



## Paper Products

Hand Towel  
Toilet Tissue



## Soap & Sanitiser

Hand Soap  
Sanitiser



## Services

AirCare Units  
Sanitary Bins



## Chemicals

Disinfectant  
Glass Cleaner  
Toilet Cleaner & Descaler



As a direct result of working with Western Hygiene, SSE estimate that it has saved approximately 20% on staff time. This saving correlates to the following

Staff do not have to

- Oversee stock control (on hygiene products)
- Place orders
- Co-ordinate deliveries
- Report damaged/faulty equipment

Labour Savings were also noted

- On high-capacity dispensing systems
- Due to a reduction in time needed to refill



20%

SAVING STAFF TIME



# HOW DID SSE DESCRIBE WESTERN HYGIENE?



## PROFESSIONAL

All Western Hygiene staff engage with us in an extremely professional manner



## DELIVERY

The product deliveries are very reliable.



## INNOVATION

Western Hygiene engage actively in offering us new solutions which aid in providing us with a better level of service, or reducing our costs



## ADVICE

Western Hygiene consistently offer us solutions to any hygiene related problem.



# TESTIMONIAL



*“Western Hygiene cannot improve in any area – they look after us exceptionally well!”*

*Sean McGlynn / General Manager , SSE*