



CASE STUDY

COMMERCIAL - SHOP / SUPERMARKET

CLIENT CENTRA – RAFTERY’S



The Raftery family, spanning seven generations, has been in the retail trade in Corofin since 1850. Then, grocery, drapery, hardware & pub were then under one roof with an adjoining post office. Today there are two Centra stores located in Corofin & Claregalway, The pub is in a separate building while Cummer post office is still very much part of the local community

Employing over 35 local people, each member of the team ensures the group ethos of "providing the best service, at competitive prices , run by fully trained friendly staff in the cleanest premises", is maintained at all times.



Example: WH Products/Solutions supplied



Soap & Sanitiser

Dispensers
Sanitiser



Kitchen/Catering

Chemical Systems



Misc.

Cleaning Cloths
Centre Feed Paper
Sacks

BENEFITS /SAVINGS



Raftery's Centra noted Savings /Benefits around the following

- Sanitiser System
 - Saves staff time (quick and easy to replace cartridges).
 - Protects the staff along with the customers.
 - Durability - Units are durable and fit for purpose.
 - Stock Availability - Products always readily available
- Reliability
 - Orders delivered on time
- Stock Management
 - We don't have to manage orders /stock



HOW DID CENTRA DESCRIBE WESTERN HYGIENE?



QUALITY

High Quality & Service



DELIVERY

Products always readily available and orders delivered on time and in full means that we don't have to manage orders and stock.



EFFICIENCY

We view Western Hygiene as being very convenient



ADVICE

Western Hygiene is always able to give great advice & recommendations



TESTIMONIAL



" Excellent products, Professional service team, Friendly Customer Service. "

John Raftery/ Owner